

# QUILL PRIVACY POLICY

*Last Updated: April 16, 2026*

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## Introduction

Quill Technologies, Inc. (“**Quill**,” “**Company**,” “**we**,” “**us**,” or “**our**”) respects your privacy, and we are committed to protecting it through our compliance with this policy.

This policy describes the types of information we may collect from you or that you may provide when you visit the website <https://www.tryquill.com> (our “**Website**”) and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to information we collect:

- on this Website;
- in email, text, and other electronic messages between you and this Website; and
- when you interact with our advertising and applications on third-party websites and services, if those applications or advertising include links to this policy.

It does not apply to information collected by:

- us offline or through any other means, including on any other website operated by the Company or any third party (including our affiliates and subsidiaries); or
- any third party (including our affiliates and subsidiaries), including through any application or content (including advertising) that may link to or be accessible from or through the Website.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Website. By accessing or using this Website, you agree to this Privacy Policy. This policy may change from time to time. Your continued use of this Website after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

## Users Under the Age of 18

Our Website is not intended for users under 18 years of age. No one under age 18 may provide any Personal Information to or on the Website. We do not knowingly collect Personal Information from users under 18. If you are under 18, do not use or provide any information on this Website, register on the Website, make any purchases through the Website, or provide any information about yourself to us, including your name, address, telephone number, payment information, email address, or any screen name or username you may use. If we learn we have collected or received Personal Information from a user under 18 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a user under 18, please contact us at [security@tryquill.com](mailto:security@tryquill.com).

## Definitions

The following definitions are a crucial component of our privacy program:

**“Personal Information”** means information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular individual. Personal Information may include information such as your name, postal address, email address, telephone number, or any other identifier by which you may be contacted online or offline.

**“Sensitive Personal Information”** has the meaning given to it under applicable privacy law, including the California Privacy Rights Act (CPRA) and, where applicable, the General Data Protection Regulation (GDPR). Sensitive Personal Information includes, among other things, government-issued identifiers, precise geolocation, racial or ethnic origin, religious or philosophical beliefs, contents of certain communications, genetic and biometric data, health information, and information concerning sex life or sexual orientation.

As described under “Information We Do Not Collect” below, Quill does not collect or store Sensitive Personal Information in the ordinary course of providing our Website and Services.

### **Information We Collect About You and How We Collect It**

We collect several types of information from and about users of our Website, including:

- Personal Information; and
- information about your internet connection, the equipment you use to access our Website, and usage details.

We collect this information:

- directly from you when you provide it to us; and
- automatically as you navigate through the site. Information collected automatically may include usage details, IP addresses, and information collected through cookies, web beacons, and other tracking technologies.

### **Information We Do Not Collect**

Quill does not collect or store information revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, genetic data, biometric data for uniquely identifying an individual, data concerning health, or data concerning an individual’s sex life or sexual orientation.

### **Information You Provide to Us**

The information we collect on or through our Website may include:

- information that you provide by filling in forms on our Website, including information provided at the time of registering to use our Website, subscribing to our service, or contacting us;
- records and copies of your correspondence (including email addresses) if you contact us; and
- details of transactions you carry out through our Website and of the fulfillment of your orders. You may be required to provide financial information before placing an order through our Website. Any financial information provided will not be stored by the Company directly.

You also may provide information to be published or displayed (hereinafter, “**posted**”) on public areas of the Website, or transmitted to other users of the Website or third parties (collectively, “**User Contributions**”). Your User Contributions are posted on and transmitted to others at your own risk. Please be aware that no security measures are perfect or impenetrable. Additionally, we cannot control the actions of other users of the Website with whom you may choose to share your User Contributions. Therefore, we cannot and do not guarantee that your User Contributions will not be viewed by unauthorized persons.

### **Information We Collect Through Automatic Data Collection Technologies**

As you navigate through and interact with our Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- details of your visits to our Website, including traffic data, location data, and other communication data and the resources that you access and use on the Website; and
- information about your computer and internet connection, including your IP address, operating system, and browser type.

The information we collect automatically is only statistical data and does not include Personal Information, but we may maintain it or associate it with Personal Information we collect in other ways or receive from third parties. It helps us to improve our Website and to deliver a better and more personalized service, including by enabling us to:

- estimate our audience size and usage patterns;
- store information about your preferences, allowing us to customize our Website according to your individual interests;
- speed up your searches; and
- recognize you when you return to our Website.

The technologies we use for this automatic data collection may include:

- **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our Website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Website.
- **Web Beacons.** Pages of our Website and our emails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit the Company, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

### **How We Use Your Information**

We use information that we collect about you or that you provide to us, including any Personal Information:

- to present our Website and its contents to you;

- to provide you with information, products, or services that you request from us;
- to fulfill any other purpose for which you provide it;
- to carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing;
- to notify you about changes to our Website or any products or services we offer or provide through it;
- in any other way we may describe when you provide the information; and
- for any other purpose with your consent.

## **AI Processing**

Quill will not use your Personal Information to train foundation models or other machine learning models without your prior consent. The Services may use third-party AI model providers as subprocessors to process information submitted to the Services.

## **Confidentiality**

We are committed to maintaining the confidentiality of all personal data collected through our Website and ensuring that it is handled in compliance with applicable laws.

Access to Personal Information is restricted to authorized employees, contractors, and agents who require such access for the purposes outlined in this Policy. All personnel with access to Personal Information are bound by confidentiality agreements and are required to comply with our data protection policies and procedures. Unauthorized access, use, or disclosure of Personal Information by our personnel is strictly prohibited and may result in disciplinary and legal actions.

## **Disclosure of Your Information**

We may disclose aggregated information about our users without restriction.

We may disclose Personal Information that we collect or you provide as described in this Privacy Policy:

- to our subsidiaries and affiliates;
- to contractors, service providers, and other third parties we use to support our business and who are bound by contractual obligations to keep Personal Information confidential and use it only for the purposes for which we disclose it to them;
- to a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Quill Technologies, Inc.'s assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Information held by Quill Technologies, Inc. about our Website users is among the assets transferred;
- to fulfill the purpose for which you provide it;
- for any other purpose disclosed by us when you provide the information; and

- with your consent.

We may also disclose your Personal Information:

- to comply with any court order, law, or legal process, including to respond to any government or regulatory request;
- to enforce or apply our Terms of Use or terms of sale and other agreements, including for billing purposes; and
- if we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Quill Technologies, Inc., our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

### **Choices About How We Use and Disclose Your Information**

We strive to provide you with choices regarding the Personal Information you provide to us. We have created mechanisms to provide you with the following control over your information:

- **Tracking Technologies and Advertising.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies, please note that some parts of this site may then be inaccessible or not function properly.

### **Accessing and Correcting Your Information**

You may send us an email at [security@tryquill.com](mailto:security@tryquill.com) to request access to, correct, or delete any Personal Information that you have provided to us. We cannot delete your Personal Information except by also deleting your user account and/or subscription or pre-subscription details. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

### **Your State Privacy Rights**

State consumer privacy laws may provide their residents with additional rights regarding our use of their Personal Information, including the right to:

- confirm whether we process their Personal Information;
- access and delete certain Personal Information;
- data portability;
- opt-out of personal data processing for targeted advertising and sales;
- correct inaccuracies in their Personal Information, taking into account the information's nature and processing purpose; and
- opt-out of profiling in furtherance of decisions that produce legal or similarly significant effects.

To exercise any of these rights, please consult your local state laws and email us at [security@tryquill.com](mailto:security@tryquill.com).

To appeal a decision regarding a consumer rights request, please email us at [security@tryquill.com](mailto:security@tryquill.com).

You can also find our terms specific to California residents at <https://www.tryquill.com/security>.

## **Data Security**

We have implemented measures designed to secure your Personal Information from accidental loss and from unauthorized access, use, alteration, and disclosure. All information you provide to us is stored on our secure servers behind firewalls. Any payment transactions will be encrypted using SSL technology.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your Personal Information, we cannot guarantee the security of your Personal Information transmitted to our Website. Any transmission of Personal Information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Website.

## **Personal Information Retention and Destruction**

We retain Personal Information for only as long as is necessary to achieve the purposes outlined in this Privacy Policy or as required by applicable laws and regulations.

When permitted and in compliance with applicable laws and regulations, your Personal Information will be deleted upon your written request, subject to this Policy, or as soon as it is no longer serving the purpose for which it has been collected. If we need your Personal Information to assert legal claims, defend against legal claims, or to comply with regulatory requirements, we will store your Personal Information until the expiration of the corresponding storage period or until the settlement of the claims.

## **Data Deletion**

Quill enables customers to delete their account and delete or export their account data in a manner consistent with the functionality of the Quill product. Instructions and related details are provided within the applicable functionality within the Quill product.

## **Changes to Our Privacy Policy**

It is our policy to post any changes we make to our Privacy Policy on this page. If we make material changes to how we treat our users' Personal Information, we will notify you by email to the email address provided by you and/or through a notice on the Website home page. The date the Privacy Policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date, active, and deliverable email address for you, and for periodically visiting our Website and this Privacy Policy to check for any changes.

## **Contact Information**

To ask questions or comment about this Privacy Policy and our privacy practices, email us at [security@tryquill.com](mailto:security@tryquill.com), or write to us at: Quill Technologies, Inc., 244 Fifth Avenue, Suite #1861, New York, NY 10001.